



DEFENSE LOGISTICS AGENCY
HEADQUARTERS
8725 JOHN J. KINGMAN ROAD
FORT BELVOIR, VIRGINIA 22060-6221

August 22, 2019

Ms. Anne Weinberger
Lockmasters Inc.
2101 John C. Watts Drive
Nicholasville, KY 40356

Ms. Weinberger,

On August 20, 2019 we received your Freedom of Information Act (FOIA) request dated August 20, 2019 and assigned it case number DLA-LANDM-2019-003503.

We process all requests on a "First-In, First-Out" queue basis. The Department of Defense has established three queues for FOIA requests: Expedited, Simple, and Complex. Your request has been assigned to the Complex queue. Your FOIA request is considered Complex per DoD Freedom of Information Act (FOIA) Program, DoD Directive 5400.07, Section 6.2(b) which states that if there is a "... *need to search for and collect the requested records responsive from field offices or other establishments that are separate from the office processing the FOIA request.*"

In addition, due to an extremely heavy FOIA request backlog, over 400 cases, we are unable to complete your request within the statutory time requirement. Our team is working additional hours to address this backlog of FOIA requests and appeals. In fairness to the general public, we make every effort to treat all requesters equally. Accordingly, responses are made on a first-in, first-out, basis within their assigned queue. We anticipate a response to you no later than October 22, 2019.

You have provided a Fee Limit of \$20.00. If the expected fees exceed \$20.00 you will be required to agree to pay fees before we are able to proceed with processing your request. For your awareness, an hour of professional search and review has a rate of \$48.00 per hour.

Please contact me at Tyler.Stewart@dla.mil or 614-692-9066 if you have questions or wish to inquire about the status of your request. Please reference case number DLA-LANDM-2019-003495 in all correspondence.

Sincerely,

TYLER J. STEWART
FOIA Specialist